



Attendee Name	Company	Stakeholder Category
Foucault, Dan	Union Gas	Oil & Gas Distribution
Shawn Bissell	Bell	Telecommunications
Tom Varga	Pickard Construction	Excavator
Jerry Mariano	Entegrus	Electrical Distribution
Ron Bailey	Hydro One	Electrical Transmission
Mickey Dudley	City Chatham Kent	Municipal & Public Works
Tabatha Waugh	ON1Call	One-Call
Matthew Link	Municipality of Chatham-Kent	Municipal & Public Works
Rebecca Heyink	Henry Heyink Construction	Excavator
Joe Calabrese	Henry Heyink Construction	Excavator
Lucas DePooter	Henry Heyink Construction	Excavator
Chris Van Diele	Union Gas	Oil & Gas Distribution
Rob Belanche	Entegrus	Electrical Distribution
Paul House	Entegrus	Electrical Distribution
Brendan Faulkner	City Chatham Kent	Municipal & Public Works
Amy Sandre	Cogeco	Telecommunications
Todd Batson	Cogeco	Telecommunications
Jeron Borkoens	Entegrus	Electrical Distribution
Gary Krish	Entegrus	Electrical Distribution
Will Ceccacci	Union Gas	OC
Jennifer Parent	ORCGA Staff	

Item	Meeting Minutes	Action Items
1	<p>Ron Bailey Hydro One</p> <p>Hydro One</p> <ul style="list-style-type: none"> • Largest distribution system in North America comprising: • 87 Large Distribution Accounts (> 2 meg's) • 1.7 million distribution poles, • 125,000 KM of distribution wires that could circle the earth 3 times • 42,000 pole Structures • 1.3 Million Customers, • \$82M Maintenance Program • 11000 Pole Changes per year • +8000 Employees <p>Hydro One's annual work program includes large internal and external projects, program maintenance, response to customer demand, and emergency trouble. For example, in provincial zone 7, Hydro One is relocating 12km of 7200 volt Dx line for New Gold Project-Barwick and replacing 2552 m of sub cable.</p> <p>Hydro One also responds to emergencies re: ice/storm restoration, forest fire restoration, and US storm restoration (hurricanes).</p> <p>Hydro One also has a Forestry and training program.</p>	None

	<p>Alternate Locate Agreements (ALAs) are contractual agreements between a facility owner and an excavator that allows the excavator to proceed with their excavation work without receiving a traditional field locate.</p> <p>Hydro One signed an with Bell, Emcom Construction Ltd., Expercom, Systemex Inc; PGC Services Inc; K.G. Reid and Young Forestry Services.</p> <p>Hydro One ALAs will be a future in-depth presentation at ORCGA GCs.</p> <p>Helicopters, drones and remote control mini-submarines are used to patrol vast swaths of cabling. The helicopters also assist workers in performing repairs or maintenance.</p> <p>Hydro One provides detailed outage information online through Storm Center outage maps and Hydro One Mobile application.</p> <p>The Storm Center outage mapping system is updated every 15 minutes with information on restoration times, outage causes and crew status.</p> <p>Hydro One’s free mobile application is now available for download on smartphone and tablet devices allowing customers to check the status of power outages anywhere in the Hydro One service area.</p>	
<p>2</p>	<p>Shawn Bissell Bell</p> <p>Bell Relocates After detailed investigation and root cause analysis we came to the conclusion that the largest factor leading to late locates was the amount of unnecessary relocates our Locate Service Providers (LSPs) had to complete.</p> <p>Examples of unnecessary relocates:</p> <ul style="list-style-type: none"> • Requesting relocates on jobs that have not even started. • Requesting relocates just to check the box off in an office to say they’ve been requested to satisfy internal procedural requirements • Requesting relocates even though the field crew could easily be maintaining their own marks based on the initial locate measurements. <p>A new policy needed to be built to provide Bell Relocates in a manner that is truly useful to the excavator, and makes productive use of the LSP’s time.</p> <p>The New Bell Relocate Process:</p> <p>The original/initial locate for the project is now valid for the life of the project (assuming the job starts within 60 days of the locate completion date) as we expect the excavators to maintain their field markings.</p> <p>Therefore, any Relocate ticket that is requested will be suppressed as the Initial Locate is still valid.</p>	<p>None</p>
<p>3</p>	<p>Tabatha Waugh Education & Training Program Manager Ontario One Call</p> <p>Compliance Overview</p>	<p>None</p>

Process Late Locates

- Confirm locates are unreasonably late
- Review 360 Feedback to confirm status
- Contact the LSP or Member
- No solution /response inadequate, contact ON1Call Compliance
- Provide ticket number, Member name and all related info
- ON1Call will provide a complaint number and contact the Member directly and provide response to complainant

Process - Insufficient Response

- Contact the Member directly to provide paperwork, accurate paperwork or correct physical locate
- No solution /response inadequate, contact ON1Call Compliance
- Provide ticket number, Member name and all related info
- ON1Call will provide a complaint number and contact the Member directly and respond to complainant

Process – Emergency Abuse

- Contact the excavator prior to arriving on site (if possible) to confirm emergency
- No solution /response inadequate, contact ON1Call Compliance
- Provide ticket number, Member name and all related info
- ON1Call will provide a complaint number and contact the excavator/ Member directly and provide response to complainant

Emergency Locate Definition

An Emergency Locate Request is defined as a loss of service by a utility that in the circumstances would be considered essential, so that absence of the service can reasonably be expected to result in an imminent or significant safety or environmental hazard, or imminent threat to the person or the public.

The facility owners need to take all reasonable steps to complete a Locate response (clear or locate) within two (2) hours from its receipt on the system.

Registering a Complaint - Go Online

Online complaint form

<http://www.on1call.com/>

Registering a Complaint - Go Online

ON1Call Investigations & Compliance Department

Phone - (519) 265 8006 Ext 8201

I've complained! Now what?

- The Compliance Department reviews the complaint to establish and confirm the validity
- The complaint is input into the ON1Call data base
- A complaint number is assigned
- A reply is sent to the complainant, in writing
- Communication with the Member concerned is provided
- Member is notified to address the complaint

	<ul style="list-style-type: none"> • Member and/or Compliance contacts the complainant to advise of steps being taken • Members responds to/ addresses/ corrects the complaint • Should a Member be found to be non-compliant, they may be subject to disciplinary action(s) 	
<p>4</p>	<p>The meeting concluded.</p> <p>The next GC meeting is scheduled for: 17FEB16 Chatham</p> <p>All other GCs are scheduled for:</p> <p>17FEB16 Chatham 18FEB16 Sarnia 19FEB16 London 25FEB16 Thunder Bay 02MAR16 Toronto 03MAR16 Burlington 04MAR16 Waterloo 07MAR16 Ottawa 22MAR16 Sudbury 23MAR16 Barrie 24MAR16 Owen Sound 25FEB16 Thunder Bay 31MAR16 Kingston 01APR16 Oshawa</p>	<p>All</p>