

Toronto Geographic Council Meeting Minutes Wednesday, October 14, 2015



Attendee Name	Company	Stakeholder Category
Yurav Heer	Bell	Telecommunications
Armando Lodolini	Bell	Telecommunications
John Todorovski	TSSA	Regulator
Bruce Beare	Spring Grove Hydo Excavation	Excavator
Cory Rutter	Powerstream	Electrical Distribution
Josie Trapani	Promark-Telecon	Locator
David Guluche	Badger Daylighting Inc.	Excavator
James Stieva	Super Sucker Hydro Vac Service	Excavator
Jeff Kamstra	Super Sucker Hydro Vac Service	Excavator
Jeff Hitchcock	ON1Call	One Call
Mario Basile	Powerstream	Electrical Distribution
Mike Eeles	TSSA	Regulator
Mike Prezioso	Aecon/Qx	Locator
Giuseppe Perone	Bell	Telecommunications
Sat Virdi	TSSA	Regulator
Steve Grove	Spring Grove Hydo Excavation	Excavator
Tim Dykas	Enbridge	Oil & Gas Distribution
Mike Kolominsky	City of Toronto	Municipal & Public Works
Jim Goodfellow	Valard	Excavator
Beirnes, Shane	City of Brampton	Municipal & Public Works
Balser, Jody	City of Brampton	Municipal & Public Works
Heather Morson	City of Brampton	Municipal & Public Works
Mark Grimley	Enbridge	Oil & Gas Distribution
Don Bibby	Badger Daylighting Inc.	Excavator
Shiam Hosein	Lakeside Contracting	Excavator
Heather Breen	Powerline Plus	Excavator
Ryan Darbyson	InfoMax Technologies	Equipment & Suppliers
Jason Ramkissoon	multiVIEW	Locator
Sudhir Kumar	multiVIEW	Locator
Ian Munro	ORCGA Staff	
Jennifer Parent	ORCGA Staff	

Item	Meeting Minutes	Action Items
1	Jeff Hitchcock, Education & Training Program Manager Ontario One Call	None
	Compliance Overview	
	Process Late Locates	
	Confirm locates are unreasonably late	
	Review 360 Feedback to confirm status	

- Contact the LSP or Member
- No solution /response inadequate, contact ON1Call Compliance
- Provide ticket number, Member name and all related info
- ON1Call will provide a complaint number and contact the Member directly and provide response to complainant

Process - Insufficient Response

- Contact the Member directly to provide paperwork, accurate paperwork or correct physical locate
- No solution /response inadequate, contact ON1Call Compliance
- Provide ticket number, Member name and all related info
- ON1Call will provide a complaint number and contact the Member directly and respond to complainant

Process – Emergency Abuse

- Contact the excavator prior to arriving on site (if possible) to confirm emergency
- No solution /response inadequate, contact ON1Call Compliance
- Provide ticket number, Member name and all related info
- ON1Call will provide a complaint number and contact the excavator/ Member directly and provide response to complainant

Emergency Locate Definition

An Emergency Locate Request is defined as a loss of service by a utility that in the circumstances would be considered essential, so that absence of the service can reasonably be expected to result in an imminent or significant safety or environmental hazard, or imminent threat to the person or the public.

The facility owners need to take all reasonable steps to complete a Locate response (clear or locate) within two (2) hours from its receipt on the system.

Registering a Complaint - Go Online

Online complaint form <u>http://www.on1call.com/</u>

Registering a Complaint - Go Online

ON1Call Investigations & Compliance Department Phone - (519) 265 8006 Ext 8201

I've complained! Now what?

- The Compliance Department reviews the complaint to establish and confirm the validity
- The complaint is input into the ON1Call data base
- A complaint number is assigned
- A reply is sent to the complainant, in writing
- Communication with the Member concerned is provided
- Member is notified to address the complaint
- Member and/or Compliance contacts the complainant to advise of steps being taken
- Members responds to/ addresses/ corrects the complaint
- Should a Member be found to be non-compliant, they may be subject to disciplinary action(s)

2	Armando Lodolini	None
	Outside Plant Manager, Bell	
	Yuvraj Heer	

	Damage Prevention and Contract Management Services, Bell	
	Bell Relocates After detailed investigation and root cause analysis we came to the conclusion that the largest factor leading to late locates was the amount of unnecessary relocates our Locate Service Providers (LSPs) had to complete.	
	 Examples of unnecessary relocates: Requesting relocates on jobs that have not even started. Requesting relocates just to check the box off in an office to say they've been requested to satisfy internal procedural requirements Requesting relocates even though the field crew could easily be maintaining their own marks based on the initial locate measurements. 	
	A new policy needed to be built to provide Bell Relocates in a manner that is truly useful to the excavator, and makes productive use of the LSP's time.	
	The New Bell Relocate Process:	
	The original/initial locate for the project is now valid for the life of the project (assuming the job starts within 60 days of the locate completion date) as we expect the excavators to maintain their field markings.	
	Therefore, any Relocate ticket that is requested will be suppressed as the Initial Locate is still valid.	
	The Bell Relocate Policy does recognize that there are situations where an excavator will need a relocate. Therefore, along with every Relocate Request Suppression Notice, the excavator is given a phone number to call in, speak to a Bell representative and provide a legitimate reason for a relocate.	
3	Michael Kolominsky Supervisor, Utility Mapping Engineering and Construction Services City of Toronto	None
	DMOG and CUMAP Mapping Program	
	 DMOG - Digital Map Owners Group – current owners are: Bell Toronto Hydro City of Terrente 	
	 City of Toronto TTC Hydro One Enbridge Rogers Cable 	
	CUMAP: C ity U tility MAP ping – Sewer/Water/Transportation, Street Furniture, Signalized Intersections, RESCU Current owner is City of Toronto	
	The Utiliity Mapping unit is responsible for the maintenance of the underground and above ground utility mapping as it relates to the Digital Map Owners Group (DMOG) mapping program as well as Toronto's Street Furniture Program, fibre optics network, pedestrian street lighting network, sewer network and water networks. DMOG only includes the former City of Toronto.	

The Digital Map Owners Group (DMOG) consists of seven members. DMOG members share in the cost of maintaining the composite underground utility maps in the former city of Toronto.

This is the single most comprehensive environment to access digital spatial records of as-built underground utility features. Utilities are represented as double line features. DMOG maps also include relevant mapping information such as right-of-way, street curbs, building envelopes, and municipal numbers.

Paper utilities sketches are extracted from the DMOG viewer; a application that enables users to search the city of Toronto by municipal address and street intersection. You can then display and plot the City utilities such as the sewer and water networks as well as street furniture and any underground cables belonging to traffic signals. Users can then plot a map with or without property lines, street lines, road features—such as curbs, sidewalks, driveways and lanes— vegetation, or street lights on letter size paper.

DMOG members are developing sharing of computerized mapping systems and records databases. The DMOG is leading the coordinated development of mapping systems with the objective of standardizing records for all existing surface and underground plan and utilities within the City of Toronto boundaries. Together with the City of Toronto, the DMOG will work to introduce a system of inter-utility access to mapping and data records.





4	Sat Virdi, Regional Supervisor John Todorovski, Fuels Safety Inspector TSSA	None
	 TSSA Toronto Pipeline Strike Sat Virdi and John Todorovski discussed a 2014 natural gas leak that shut down a major intersection. A 60m bore shot was made under the intersection with no daylighting. Locates marks were present. An eight-inch natural gas line was punctured ~12:30 p.m. The gas pressure underneath the street was so intense that manhole covers were levitating. Evacuees, including students and teachers from a nearby high school, homeowners and business owners, were sheltered in TTC busses, a local community centre and a local hotel. Toronto Hydro was cut to 4500 customers; power was fully restored around 3:30 a.m. Homes and businesses were checked for explosive gases. Gas had to be relit for homeowners and business owners; ~100 appliances. The gas leak was eventually capped ~5 p.m. by gas crews. No injuries were reported. Root Causes for this pipeline strike: Fail to Hand Dig Assumption Reader fails to understand Locate 	
7	The meeting concluded.The next GC meeting is scheduled for:02MAR16TorontoAll other GC Meetings are scheduled for:17FEB16Chatham18FEB16Sarnia19FEB16London25FEB16Thunder Bay03MAR16Burlington04MAR16Waterloo07MAR16Ottawa22MAR16Sudbury23MAR16Barrie24MAR16Owen Sound31MAR16Kingston01APR16Oshawa	None